



NatWest cushion

NatWest Cushon Unifies Password Security With Keeper



Background

NatWest Cushon is a leader in the financial services industry, providing workplace pensions and savings. With its user-friendly, app-first experience and innovative investment strategies, NatWest Cushon has experienced rapid growth, leading to its acquisition by NatWest Group in 2023. NatWest Cushon serves 650,000+ members and 20,000+ employers, managing over £3 billion in assets.

Industry

Financial Technology

Employees

250+

Solutions

Enterprise Password Manager

- BreachWatch
- Compliance Reports
- Advanced Reporting & Alerts Module (ARAM)
- Silver Support



The Challenge

With a rapidly growing team and multiple acquisitions, NatWest Cushon needed a new, centralized solution for password management and secure information sharing across the organization. While each team and acquired entity had its own best practices, managing multiple tools and processes was not an efficient way to continue working as the company scaled up.

Moreover, the company's cloud-first approach meant it needed a single solution with stringent security protocols to prevent unauthorized access to critical systems. As a financial services provider handling confidential customer data, including pension and savings accounts, ensuring end-to-end security was paramount. The firm needed a solution that not only ensured optimum password security but also provided compliance reporting and audit capabilities to meet strict regulatory requirements. The company needed to remain fully compliant with ISO certification and financial industry regulations.

With rapid growth often comes complexity. This solution brought consistency and control to support us in our mission to scale securely and responsibly.

**Simon Stiebel,
Technology & Security Operations Director**



The Keeper Solution

NatWest Cushon evaluated multiple password management solutions before selecting Keeper Security. Keeper stood out as the most secure and feature-rich option, offering enterprise-grade password protection, secure credential sharing and advanced compliance tools. Keeper's solution provides many benefits, including:

Centralized Password Management - Keeper provided NatWest Cushon with a single, secure platform for storing and managing the organization's passwords. This ensured that all credentials were protected with Keeper's [zero-trust and zero-knowledge](#) architecture.

User Adoption and Training - Rolling out Keeper organization-wide at NatWest Cushon was a smooth process, thanks to Keeper's dedicated onboarding team. Keeper is recognised as the leading password manager for organizations of all sizes and is designed to be easy to use and quick to deploy. Keeper's extensive [documentation portal](#) provides detailed instructions and system best practices to help administrators get the most out of their deployment. For end users, detailed [product guides](#) and [training videos](#) drive high user adoption.

Cost-Effective - No matter the size or type of organization, Keeper has a cost-effective plan to fit and scale with organizational needs. Keeper's transparent pricing model paired with world-class customer support – ranked #1 in Enterprise Customer Support on [G2](#) – ensures that organizations maximize their investment.

Advanced Security Features - Keeper's robust security measures, including Multi-Factor Authentication (MFA) and end-to-end encryption, ensure that sensitive internal communications and data are protected. The ability to securely and seamlessly share credentials among team members without exposing sensitive data adds an extra layer of protection.

Best-in-Class Security - Keeper's zero-trust and zero-knowledge security architecture is unmatched in safeguarding information and mitigating the risk of a data breach. Keeper combines device-level, Elliptic-Curve Cryptography (ECC) with [multiple layers of encryption](#) (at the vault, folder and record levels), multi-factor and biometric authentication, as well as FIPS 140-3 validated AES 256-bit encryption plus PBKDF2. Keeper is [SOC 2 and ISO 27001 compliant](#) – with the longest-standing compliance in the industry – as well as FedRAMP and GovRAMP Authorized.



Organization Impact

By implementing Keeper across the entire organization, NatWest Cushon gained centralized control over password and passkey security, enabling IT to enforce strong password policies, monitor credential hygiene and facilitate secure access management.

Stronger Security and Compliance Monitoring - Keeper made it easier for NatWest Cushon to ensure compliance with ISO certification requirements in the United Kingdom. IT administrators can now leverage Keeper's centralized dashboard to monitor credential security in real time.

Streamlined Onboarding & Offboarding - With Keeper, access to account credentials can be seamlessly provisioned or decommissioned during the onboarding or offboarding process.

The IT team has complete visibility into every employee's password hygiene and complexity and can monitor for any possible credential exposure with BreachWatch dark web monitoring, ensuring that all credentials are protected from unauthorized access.

Proactive Data Protection - Keeper's BreachWatch functionality provides real-time alerts on compromised credentials and minimizes exposure.

User Adoption and Seamless Collaboration - Keeper's intuitive interface and ease of use have driven high adoption rates, particularly among non-technical staff. Its user-friendly browser extension simplifies password and passkey management, improving collaboration across departments and reducing friction when accessing shared records.

By implementing Keeper, NatWest Cushon has adopted a cutting-edge cybersecurity framework. Employees have a seamless, secure and efficient way to manage system credentials. The company has also achieved greater operational efficiency, improved compliance monitoring and streamlined collaboration across teams. With a scalable and user-friendly solution in place, NatWest Cushon is well positioned to continue its growth while maintaining the highest security standards.



Keeper Password Manager

Most businesses have limited visibility into the password practices of their employees, which greatly increases cyber risk. Password hygiene cannot be improved without critical information regarding password usage and compliance. Keeper solves this by providing ultimate security, visibility and control.

Data is protected with Keeper's zero-knowledge security architecture and world-class encryption. Zero-knowledge means that only the user has knowledge of and access to their master password and the encryption key used to encrypt and decrypt their information.

Keeper is intuitive and easy to deploy, regardless of the size of the business. Keeper integrates with Active Directory and LDAP servers, which streamlines provisioning and onboarding. [Keeper SSO Connect®](#) integrates into existing SSO solutions and is FedRAMP and GovRAMP Authorized.

Keeper is designed to scale for organizations of any size. Features such as role-based permissions, team sharing, departmental auditing and delegated administration, support organizations as they grow. [Keeper Commander](#) provides robust APIs to integrate into current and future systems.

Business Use Cases: Keeper Password Manager

- Prevent password-related data breaches and cyber attacks
- Support passkeys for effortless authentication
- Strengthen compliance
- Boost employee productivity
- Enforce password policies and procedures
- Reduce help desk costs
- Minimize training with fast time-to-security
- Improve employee security awareness and behavior

About Keeper

Keeper Security is transforming cybersecurity for millions of individuals and thousands of organizations globally. Built with end-to-end encryption, Keeper's intuitive cybersecurity platform is trusted by Fortune 100 companies to protect every user, on every device, in every location. Our patented zero-trust and zero-knowledge privileged access management solution unifies enterprise password, secrets and connections management with zero-trust network access and remote browser isolation. By combining these critical identity and access management components into a single cloud-based solution, Keeper delivers unparalleled visibility, security and control while ensuring compliance and audit requirements are met. Learn how Keeper can defend your organization against today's cyber threats at [KeeperSecurity.com](#).

Keeper is trusted and loved by thousands of companies and millions of people globally.



G2
Enterprise Leader



PCMag
Editor's Choice



App Store
Top-Rated Productivity



Google Play
Over 10 Million Installs